

Flexible Spending Account Enrollment Packet



What are they and how do they work?



Unreimbursed Medical Account

You can use pre-tax dollars to pay for your family's expenses that are not reimbursed by your health insurance plan. IRS code section 213(d) defines eligible expenses. You can elect to contribute up to the maximum set by your employer. However, the IRS does not allow you to change your elected amount during the plan year unless you have a qualified event-marriage, divorce, birth, adoption, death of dependent, or change in employment status. If there is money left in your account at the end of the plan year or if you terminate employment, please refer to your SPD (Summary Plan Description) to determine your claim filing deadlines.

Dependent Care Account

Individuals can set aside pre-tax dollars for day care expenses for dependents. You (and your spouse, if married) must be working, looking for work (must have income during the year), or attending school full-time. The household limit for a family is \$5,000 (this includes child care subsidy amounts) and if you are married filing your taxes separately the maximum is \$2,500. If there is money left in your account at the end of the plan year or if you terminate employment, please refer to your (Summary Plan Description) to SPD determine your claim filing deadlines. You may want to contact a tax advisor to determine whether the dependent care account or the federal child care tax credit program is better for you.

Compare and see the FSA tax advantage

Savings will vary depending on income levels, election amounts, and taxes

	No FSA Plan		FSA Plan	
Gross Income	\$	50,000	\$	50,000
Pre-tax Medical Expenses	\$	-	\$	2,500
Pre-tax Day Care Expenses	\$	-	\$	5,000
Taxable Income	\$	50,000	\$	42,500
Withholdings (28% for taxes, FICA, and Medicare)	\$	14,000	\$	11,900
Post-tax Medical Expenses	\$	2,500	\$	-
Post-tax Day Care Expenses	\$	5,000	\$	-
Net Income	\$	28,500	\$	30,600





How much should I elect to contribute?

Estimating the correct medical and dependent care election amount is important to ensure there are no unused funds at the end of the plan year. Use this worksheet to help determine what election amount is right for you.

Unreimbursed Medical Account	Estimated out-of- pocket expenses
Deductibles/Coinsurance	
Co-payments	12374218,75
Vision Care	MC MC MC
Dental & Orthodontic Care	
Annual Total	
Number of Pay Periods	÷ 7 8 3 X
Amount to Deduct (Per Pay Period)	
Dependent Care Account	
Monthly Day Care &/or Pre-School Expense	
Number of Months	X
Annual Total	
Number of Pay Periods	<u>÷</u>
Amount to Deduct (Per Pay Period)	\$

What other features are available?

Online Account Resources

You can access your account balances, submit claims, and see how claims are processing by simply logging into your account.

To login for the first time:

- -Go to www.regionalcare.com
- -Click on "login" at the top of page
- -Click on the tab FSA/HRA/HSA
- -Click on the blue "Member Login"
- -Click "Create your new username and password"
- -Complete the form and follow the Prompts

Online help is available 24-7 for account help using the Let's Chat feature.

Direct Deposit

You can choose to have your reimbursements deposited directly into your personal checking or savings account. You can sign up for this option on your enrollment form and then would not receive a paper check in the mail. We do require a copy of a voided check to ensure we have the correct routing and account number.

Mobile App (iPhone and Android)



You can use the same username and password used for the website to login to a user friendly mobile app! You can view balances, submit claims, check claim status, and submit additional documentation.

Automatic Claim Filing

If RCI processes your medical plan, you have the option of allowing claims to be automatically processed towards your flex account. If you would like this feature, please sign up on your enrollment form.

WEX Health Card Debit Card

If your employer has elected to offer the debit card with your plan, you will receive 2 cards in the mail to use for your eligible flexible spending account purchases. RCI is required to substantiate your transactions on the card, so it is very important to save all of the documentation for your charges. You will receive an email or letter asking for the documentation and will need to submit your Explanation of Benefits (EOB) or a detailed statement from the provider that includes:

- -Patient Name
- -Date of Service
- -Services/Products Received and their Cost
- -Insurance Payments

Debit card documentation can be uploaded directly to the transaction by logging in to your account at www.regionalcare.com (go to login, click the FSA/HRA/HSA tab, click on member login, and use your login credentials).



How do I file a claim?

What to submit?

Medical Accounts Claim

Completed claim form

Copies of your insurance Explanation of Benefits (EOB) – if applicable Detailed statement from the provider that includes:

- -Patient Name
- -Date of Service (balance forward amounts are not eligible)
- -Services/Products Received and their Cost
- -Insurance Payments

Dependent Care Reimbursements

Completed claim form

Receipts or statements from day care provider

- -expenses must be for the care of your dependent who is under age 13 and entitled to a dependent deduction under the IRS code section 151(3) or a dependent who is physically or mentally incapable of caring for himself/herself
- -provider cannot be someone claimed as your dependent
- -day care centers providing care of more that 6 individuals must comply with all state and local laws

How to submit?

To submit claims electronically, please complete the following steps after logging into your account (either online or through the mobile app):

Select the blue "File A Claim" button from the home page (it is also under the Accounts tab)

Fill out the required fields (electronic documentation is required)

Verify the claim information looks correct; read the terms and conditions and check the box; Click Submit

RCI	Regional Care, Inc. Caring People, Quality Service				
Home	Accounts	Tools & Support	Message Center		
I Want To:					
File A Claim					

You may also submit claims by:

Fax: 308-635-1241

Email: rci-flex@regionalcare.com

Mail: 905 West 27th Street Scottsbluff, NE 69361

What are eligible expenses?



Maximize the Value of Your Reimbursement Account - Your Flexible Spending Account (FSA) dollars can be used for a variety of out-of-pocket health care expenses. The following is based on a list of eligible and ineligible expenses used by federal employees.

Eligible Expenses

BABY/CHILD TO AGE 13

Lactation Consultant* Lead-Based Paint Removal

Special Formula*

Tuition: Special School/Teacher for Disability or Learning Disability*

DENTAL

Dental X-Rays Dentures and Bridges

Exams and Teeth Cleaning

Extractions and Fillings

Oral Surgery Orthodontia

Periodontal Services

EYES

Eye Exams

Eyeglasses and Contact Lenses

Laser Eye Surgeries Prescription Sunglasses Radial Keratotomy

HEARING

Hearing Aids and Batteries

Hearing Exams

LAB EXAMS/TESTS

Blood Tests and Metabolism Tests

Body Scans Cardiograms Laboratory Fees X-Rays

MEDICAL EOUIPMENT/SUPPLIES

Arches and Orthotic Inserts Contraceptive Devices

Crutches, Walkers, Wheel Chairs

Exercise Equipment*

Hospital Beds*

Mattresses*

Medic Alert Bracelet or Necklace

Nebulizers

Orthopedic Shoes*

Oxygen*

Post-Mastectomy Clothing

Prosthetics Syringes Wigs*

MEDICAL PROCEDURES/SERVICES

Acupuncture

Alcohol and Drug/Substance Abuse (inpatient treatment and outpatient care)

Ambulance

Fertility Enhancement and Treatment

Hair Loss Treatment* Hospital Services Immunization In Vitro Fertilization Physical Examination

(not employment-related)
Reconstructive Surgery (due to a congenital defect, accident, or medical treatment)

Service Animals

Sterilization/Sterilization Reversal Transplants (including organ donor)

Transportation*

MEDICATIONS

Insulin

Prescription Drugs

OBSTETRICS

Breast Pumps and Lactation Supplies

Doulas*

Lamaze Class

OB/GYN Exams

OB/GYN Prepaid Maternity Fees

(reimbursable after date of birth)

Pre- and Postnatal Treatments

PRACTITIONERS

Allergist

Chiropractor

Christian Science Practitioner

Dermatologist

Homeopath

Naturopath*

Optometrist

Osteopath

Physician

1 Hysician

Psychiatrist or Psychologist

THERAPY

Alcohol and Drug Addiction

Counseling (not marital or career)

Exercise Programs*

Hypnosis

Massage*

Occupational

Physical

Smoking Cessation Programs*

Speech

Weight Loss Programs*

Note: This list is not meant to be all-inclusive, as other expenses not specifically mentioned may also qualify. Also, expenses marked with an asterisk (*) are "potentially eligible expenses" that require a Note of Medical Necessity from your health care provider to qualify for reimbursement. For additional information, check your Summary Plan Document or contact Regional Care, Inc.

Are Over-the-Counter Items Eligible?

Eligible Over-the-Counter Items may be reimbursed under the Flexible Spending Account.

Baby Electrolytes and Dehydration

Pedialyte, Enfalyte

Contraceptives

Condoms, Plan B

Denture Adhesives, Repair, and Cleansers

PoliGrip, Benzodent, Plate Weld, Efferdent

Diabetes Testing and Aids

Ascencia, One Touch, Diabetic Tussin, insulin syringes; glucose products

Diagnostic Products

Thermometers, blood pressure monitors, cholesterol testing, pulse oximeters

Ear Care

Ear drops, syringes, ear wax removal, ear candles, hearing aid cleaners and dryers

Elastics/Athletic Treatments

ACE, Futuro, elastic bandages, braces, hot/cold therapy, orthopedic supports, rib belts

Eye Care

Contact lens care

Family Planning

Pregnancy, ovulation, and fertility kits; prenatal vitamins

First Aid Dressings and Supplies

Band Aid, 3M Nexcare, non-sport tapes

Foot Care Treatment

Corn and callus treatments (e.g., callus cushions), therapeutic insoles, orthotic inserts, arch supports, heel cups

Glucosamine &/or Chondroitin

Osteo-Bi-Flex, Cosamin D, Flex-a-min Nutritional Supplements

Hearing Aid/Medical Batteries

Home Health Care (limited segments)

Ostomy, walking aids, decubitis/pressure relief, enteral/parenteral feeding supplies, patient lifting aids, orthopedic braces/ supports, splints & casts, hydrocollators, nebulizers, electrotherapy products, catheters, unmedicated wound care, wheel chairs

Incontinence Products

Attends, Depend, GoodNites for juvenile incontinence, Prevail

Reading Glasses and Maintenance Accessories

Effective 1/1/2020 these over the counter items no longer need a CMN/RX from the doctor. These include products that diagnose, alleviate or treat existing or imminent injuries, illnesses or medical conditions, or are used for the prevention of disease.

Acid controllers Acne medications

Allergy & sinus Antibiotic products

Antifungal (Foot) Antiparasitic treatments

Antiseptics & wound cleansers

Anti-diarrheal

Anti-gas

Anti-itch & insect bite

Baby rash ointments & creams

Baby teething pain

Cold sore remedies Cough, cold & flu

Digestive aids

Feminine antifungal & anti-itch

First aid burn remedies Hemorrhoidal preps

Homeopathic remedies Incontinence protection & treatment products

Laxatives (non-fiber)

Medicated nasal sprays, drops, & inhalers

Medicated respiratory treatments & vapor prod-

ucts

Menstrual care products (tampons, pads, liners, cups, sponges)

Motion sickness

Oral remedies or treatments

Pain relief (Tylenol, Advil, Midol, Bayer Aspi-

Skin treatments

Sleep aids & sedatives

Smoking deterrents

Stomach remedies

Unmedicated vapor products

Ineligible Expenses are not eligible for reimbursement.

Contact Lens or Eyeglass Insurance

Cosmetic products

Cosmetic Surgery/Procedures

Electrolysis

Insurance Premiums and Interest Long Term Care Premiums Marriage or Career Counseling

Personal Trainers Sunscreen (spf less than 30)

Toiletries

Swimming Lessons

Note: These lists are not meant to be all-inclusive.

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Reimbursement requested for: Current Year Prior Year

REGIONAL CARE, INC.





Remit to: Regional Care, Inc. 905 West 27th Street Scottsbluff, NE 69361 Phone (308) 635-2260 Fax (308) 635-1241 Watts 1-800-795-7772

Email: rci-flex@regionalcare.com

EMPLOYEE INFORMATION							
Please type or print.							
Name: Employer: Date Submitted:							
Telephone Nur	nber	/Ext:		Date	Submitted:		
MEDICAL EXPENSES							
Dependent Name	Age	Relationship	Provider	Date of Service	Type of Unreimbursed	Amount	
		to Employee	Employee		Medical Expenses		
			Total Medical Re	imbursen	nent Requested \$		
or from any other sour	ce for	these expenses.	t for these itemized expens I certify that I have met all cannot be claimed on my pe	of the require	at I have not requested reimburs ments for eligible health care ex e tax form.	sement under this plan penses. I understand	
Signature				Date			
			DEPENDENT CA	RE EXPE	NSES		
Name		Age F	Relationship to Employ	yee	Date of Service	Amount	
		Total Do	ependent Care Rei	mbursom	ont Poguested ©		
Name and address	o of i		•		•		
Name and address of individual or institution providing day care services:							
Name Address Tax ID Number or Social Security Number of institution/person providing day care:							
I request payment from my spending account for these itemized expenses. I certify that I have not requested reimbursement under this plan or from any other source for these expenses. I certify that I have met all of the requirements for eligible day care expenses. I understand that expenses paid through these accounts cannot be claimed on my personal income tax form.							
Signature Date _			Date				